

**Association of Government Accountants  
Guam Chapter  
General Membership Meeting Minutes  
Wednesday, April 26, 2023  
11:30am – 1:00pm  
Virtual Meeting**

**Prepared by: Odeth F. Ignacio, CGFM – AGA Guam Chapter CEC Secretary**  
**Present: 72 Attendees**

**I. Call Meeting to Order**

- a. Meeting was called to order at 11:32 a.m. and was presided by Josephine Villanueva.

**II. Approval of Agenda**

- a. April 2023
  - i. Motion to approve the agenda for today's meeting
    - 1. First Motion: Taling Taitano
    - 2. Second Motion: Pilar Pangelinan
  - ii. The motion carried with majority in favor by Conferences IO poll.

**III. Approval of Minutes**

- a. March 2023 – Tabled
  - i. Motion to table the March 2023 Minutes
    - 1. First Motion: Pilar Pangelinan
    - 2. Second Motion: Taling Taitano
  - ii. The motion carried with majority in favor by Conferences IO poll.

**IV. Treasurer's & Finance Report**

- a. March 2023 – Tabled
  - i. Motion to table the March 2023 Treasurer's & Finance Report
    - 1. First Motion: Taling Taitano
    - 2. Second Motion: Pilar Pangelinan
  - ii. The motion carried with majority in favor by Conferences IO poll.

**V. President's Report**

- a. Newly Elected Directors for Chapters
  - 1. Director for Chapters, Area 2 – Pilar Pangelinan
  - 2. Director for Chapters, Area 4 – Nicole Boswell
- b. Nomination for AGA National 2023 Volunteer of the Year Award
- c. 2023 National Academic Scholarships
- d. 2023 Young Professionals PDT Training Scholarship
- e. Fool Me Once by Dr. Kelly Richmond Pope

**VI. Committee Reports**

- a. National Council of Chapter Representative (NCC Rep)
  - i. Pilar Pangelinan:
    - 1. LEAD 2023 Highlights
- b. Leadership & Development/Adviser/ACE & Nominating Committee
  - i. Taling Taitano:

1. Achievement in Chapter Excellence (ACE) Awards  
a. Points: 5100/5500

## Achievement in Chapter Excellence (ACE) Awards

At 4/15/2020 – 5100 points out of 5500 total points



### Chapter Affiliation Requirements

5100/5500 total points

1. CEC reviewed the chapter's bylaws. If necessary, updates were made and approved by members.  
Status: **Completed on 1/25/2023.**
2. File IRS Form 990-N or e-postcard by the appropriate deadline.  
Status: **Completed on 1/24/2023.**
3. CEC reviewed required state filings; either completed necessary action or determined that no action was necessary and recorded this information in meeting minutes.  
Status: **Completed on 1/24/2023.**
4. Elect and submit Chapter Officers for the new program year by August 1.  
Status: **Completed on 7/17/2022.**
5. Submit Chapter Strategic Plans and ACE goals for the program year by September 1.  
Status: **Completed on 8/1/2022.**
6. Use the correct Chapter and AGA-associated logos in all communications.  
Status: **In progress as of 3/31/2023.**
7. Chapter prepares and disseminates an annual report to its members (CCR format preferred). If you do not submit your CCR for judging, please email a copy of your report to [chapters@agacgfm.org](mailto:chapters@agacgfm.org).  
Status: **Completed on 10/18/2022. (100 bonus points were earned)**
8. Chapter maintains an updated website (minimum requirements include accurate roster of chapter leaders and committees as well as an accurate calendar of upcoming events).  
Status: **In progress as of 3/31/2023.**

## Achievements in Chapter Excellence (ACE) Awards

Last reporting – May 1, additional points available in Membership and bonus points for national award nominations



### Key Performance Indicators

1. Membership – Membership Growth: Chapter maintains membership base (100 points)
2. Membership – Overall Member Satisfaction: Chapter exceeds an 80% member satisfaction rate (500 points) + 25 bonus points requested.
3. Education – Training Events: Chapter includes networking and/or social time in at least 50% of their CPE opportunities (500 points)
4. Education – Educational Meeting Attendance: Chapter exceeds their meeting attendance from prior year (500 points)
5. Education – Educational Meeting Satisfaction: Chapter exceeds their stated satisfaction goal (500 points)
6. CGFM – Candidate Support: Chapter organizes a CGFM study group or sponsors CGFM course(s) (500 points)
7. CGFM – CGFM Support: Chapter promotes the value of CGFM to the government financial management community outside of the chapter (500 points) + 100 bonus points requested.
8. Communications – Consistently communicates with membership: Chapter adds social media to its communications strategy (LinkedIn, Twitter, Facebook) (500 points)
9. Community Service – Participate in service projects: Chapter supports the annual PDT NCSF fundraiser with contributions (goods for the raffle and/or monetary) (500 points)
10. Strategic Vision – Leadership: One-quarter of CEC has not served before and at least one YP serves on CEC for the program year (can be ex-officio) (500 points)
11. Strategic Vision – Students: Chapter develops and maintains relationships with college/university professors and signs them up as AGA electronic professor members (or dues paying members) (500 points)

- c. Accountability Committee
- d. Awards & Chapter Recognition Committee
  - i. Josephine Villanueva:
    1. Nominations for individuals from the national level or local chapter

## AGA Guam Chapter Local Awards

Nominations are OPEN! The AGA Guam Chapter will present awards to government professionals who exemplify and promote excellence in government, outstanding leadership, high ethical standards, and innovative management procedures. See award descriptions for more information. Please visit [aga.guam.net](http://aga.guam.net) for more details.

- **Chapter Service Award:** Recognizes an individual whose participation is above and beyond the call of duty, for matters that have made a positive impact and improvement on Chapter operations, membership, etc.
- **Chapter Education Award:** Recognizes an AGA Guam Chapter member who demonstrated an outstanding commitment to providing educational opportunities that promote the Chapter.
- **Community Service Award:** Recognizes an AGA Guam Chapter member who demonstrated an outstanding commitment to volunteer community service by participating in a volunteer community service project or projects.
- **Emerging Leader Award:** Recognizes an AGA Guam Chapter member who demonstrated the skills to be an outstanding leader and who has shown a commitment to improving chapter operations. Nominees must have 5-10 years of work experience.
- **Agency/Organization Chapter Service Award:** Recognizes outstanding support provided by an agency to the AGA Guam Chapter. Eligible agencies will have consistently made important contributions to support AGA's development and enhancement. All public and private agencies/organizations are eligible for this award.

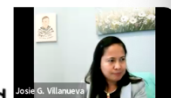
- e. By-Laws & Procedures Committee
- f. CGFM & Professional Certification Committee
  - i. Josephine Villanueva:
    1. CGFM Study Course

### Course 2 ("Governmental Accounting, Financial Reporting and Budgeting")

- June 13-16, 2023, 10:30 a.m.-3:30 p.m. ET each day
- \$725 per person
- [Register](#)
- Deadline to register or cancel — June 6, 2023

### Course 3 ("Governmental Financial Management and Control")

- July 17-19, 2023, 10:30 a.m.-3:30 p.m. ET each day
- \$525 per person
- [Register](#)
- Deadline to register or cancel — July 10, 2023



2. Canned Food Drive – April 01 – 30, 2023
- g. Community Service & Resource Development Committee
  - i. Josephine Villanueva:
    1. Bank of Guam – Financial Literacy Program
    2. Todu Guam – Mobile Clinic
- h. Education Committee
  - i. Josephine Villanueva:
    1. Becker CPE Subscription

## Becker<sup>+</sup>

SPECIAL PRICING FOR  
MEMBERS OF AGA GUAM  
CHAPTER

THREE CPE SUBSCRIPTIONS

FOR EVERY LIFESTYLE. EVERY NEED. EVERY ACCOUNTANT.

PACKAGE 2: SELECT

\$399

Perfect if you're looking for:

- ✦ More depth with premium options
- ✦ State-specific or industry-specific courses

Everything from the Essentials package, plus:

- **Unlimited access** to streaming on demand courses and webcasts for 1 YEAR
- **Two 8-hour premium webcasts** that go in depth on critical topics that will have maximum impact on you and your practice\*\*
- **State-specific ethics courses** for the majority of states plus District of Columbia, Puerto Rico and Guam
- **Industry-specific courses** in construction, healthcare, real estate and more

Special Price for AGA  
Guam Members: \$99

- i. Marketing & Communications Committee – Newsletter
- j. Marketing & Communications Committee – Website
- k. Marketing & Communications Committee – Social Media/News
- l. Membership Committee

i. Josephine Villanueva:

- 1. AGA PDT Raffle Updates for Eligibility
- 2. Membership Renewal – PY 2023 to 2024

Month	Total Members
Paid Through 2024	201
Paid Through 2023	92
Total Members	293

3. Membership Renewal

- a. Membership Renewal By April 30, 2023
- b. Share listing of members eligible for the PDT Raffle
- c. Upcoming AGA membership survey

4. Young Professional

- a. Young Professional Promotional Rate of 50% or \$25 is ongoing

m. Scholarship Committee

i. Josephine Villanueva:

1. Ritzmar Erni:

- a. Herminia Dierking Scholarship Recipients (Spring Semester)
  - 1.Violet Fernando – \$1,000 (UOG)
  - 2.Jocelyn Jimina – \$1,000 (UOG)
  - 3.Cleo Ylalim – \$500 (GCC)

b. 2023 National Academic Scholarships


**2023 National Academic Scholarships**  
Ends on June 12, 2023

Are you or a family member pursuing undergraduate or graduate studies in disciplines such as accounting, economics, finance, information systems/technology or public administration? If so, consider applying for an AGA academic scholarship!

This year, AGA will award:

- **Rising college freshman:** Two scholarships (full-time)
- **Undergraduate students:** Four scholarships (full-time)
- **Graduate students:** Three scholarships (full-time or part-time)
- **Community service:** Two scholarships among any of the three categories noted above.
- \*All scholarships are worth \$3,000.

Applications are due by **Jun. 11, 2023, at 11:59 pm Eastern Time**. Questions? Email [scholarships@agacgfm.org](mailto:scholarships@agacgfm.org).



n. Young Professional Committee

i. Josephine Villanueva:

1. Accounting Mixer on May 12, 2023 at the RIHGA hotel

**VII. Training (1-Hour CPE)**

a. Exceeding Customer Expectations as Back Office Support

i. Presenter: Eugene J. Wallace, Chief Operations Officer at BWI Learning.

1. 3 Customer Experience Levels

- a. Advocates (Fiercely Loyal – Promoters)
- b. Apathetics (Satisfied – Loyal on Their Terms)
- c. Assassins (Poison Your Brand – Destroyers)
- d. Treat everybody with respect
- e. Think like the customer

2. Mind Chatter

- a. Lack of attention causes a lack of retention
- b. Awareness brings change
- c. Being present to minimize mind chatter

**VIII. Old Business**

**IX. New Business**

**X. Announcements**

a. Next Meetings

- i. CEC Meeting – May 10, 2023 at 12:00 p.m. (In-Person)
- ii. General Membership Meeting – May 24th 26, 2023 at 11:30 a.m. (Virtual)

**XI. Adjournment**

- a. Meeting was adjourned at 1:17 p.m. by Maripaz “Paz” Perez. Anita Arile seconded the motion.

## Appendix 1

**AGA Guam Chapter General Membership Attendance**  
**Virtual Meeting via Zoom**  
**Date: April 26, 2023 (Wednesday)**

AGA Members			AGA Non-Members		
1	Almira Balagtas	59		Cleo Ylaim	
2	Anita Arile	60		Elizabeth Leano	
3	Antonio Buenviaje	61		Eugene J Wallace	
4	Barbara Howard	62		Franco Rosario	
5	Blanca Eata	63		Garry Yeoh	
6	Cheryl San Nicolas	64		Gilda Mafnas	
7	Cheryll Estrada	65		Joyce Jimina	
8	Christine Joy Macaalay	66		Kamille San Nicolas	
9	Christine Marie Rosario	67		Kathy Lee	
10	Debbie Ngata	68		Kris Smathers	
11	Dianne Gudmalin	69		Nona Acosta	
12	Doreen Crisostomo-Muña	70		Sydie Taisacan	
13	Dorianne B. Reyes	71		Violet Fernando	
14	Edlyn Dalisay	72		Yoko Yasunaga	
15	Gladys Sazon				
16	Helen Legaspi				
17	Janet Taitano-Arroyo				
18	Jorizaira Borja				
19	Josephine Villanueva				
20	Joy Esperanza				
21	Justin Castro				
22	K. Santos				
23	Kate Jeszenszky				
24	Kenneth Borja				
25	Koleena Soto				
26	Llewelyn Terlaje				
27	Loeda Dalmacio				
28	Lorbea Kim				
29	Lucille Mayo				
30	Marc Tanag				
31	Margaret Artero				
32	Margie Castro				
33	Maria Cristina Bansil				
34	Marie Garcia				
35	Marie Santos				
36	Maripaz Nogoy Perez				
37	Marisol Andrade				
38	Marites Schwab				
39	Mary Grace Edrosa				
40	Mercedes Poliarco				
41	Michael Moreno				
42	Odeth Ignacio				
43	Pamela Aguigui				
44	Pilar Pangelinan				
45	Ren Jalandoni				
46	Ritzmar Erni				
47	Rizalito Paglingayen				
48	Romar Tapeceria				
49	Rose Mallari				
50	Sandra Doria				
51	Steve Terlaje				
52	Sungeun (Kenny) An				
53	Taling Taitano				
54	Tera Lynn Camacho				
55	Thelma Perez				
56	Yhang Dela Cruz				
57	Yukari Buccat				
58	Yukari Hechanova				